

Concerned Auto Recyclers of Wisconsin

CARS News

Promoting industry excellence through education.

April/May 2019

From the Secretary's Desk

By Sandy Dumke

I am writing this on March fourth. I am tired of this snow. I have been home since Friday. My plow guy's truck is broke down and I cannot get out of my driveway. If he does not get it fixed today I will have to find another plower. The snow is so piled up in my yard I don't know where he will put more of it. The ground hog got this one wrong. Spring can come anytime.

I am getting some vendors booked for the Upper Midwest Convention. They have picked the booths they want and what they want to sponsor. We also have some CARS members that are picking sponsorship too. So, if your yard wants to sponsor something please let me know.

The attendee booklet has been mailed out and I have included a copy in this newsletter. The speakers are great, and I am sure you will all be excited to hear what they have to say. Marty Hollingshead, the ARA secretary, will be the representative for our national association. He will be in booth #6 and give us an update on what is happening on the national level as a speaker at our lunch.

A golf outing is on Thursday and the thing I am excited about is the tour of Elmer's Salvage and Toy Museum. I have not been there for many years. Way back in the 1970's we were racing stock cars and needed a hood for a 98 Cougar. Well, Elmer's had one and we left Shawano on a Saturday morning in -10 below temperatures weather. I remember being in their office and looking out the windows and everything was downhill. Amazing! Elmer had a lot of antiques at that time, so you can imagine how much their place has grown since then. We are planning to have a bus take us from the Ho Chunk Hotel to Elmer's. We would like to get a sponsor for the bus so it will not cost us too much. So if you would like to donate \$750.00 for the bus we can have a great tour I am sure everyone will enjoy it.

Please get your registrations sent in and let's have a great convention.

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The CARS News



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material in this publication necessarily reflects the opinion of CARS of WI, its officers, directors, staff, members or its Publisher. Statements of fact and opinion are the responsibility of the author alone.

Articles and letters suitable for publication will be published in the next scheduled newsletter as space permits. Material should be sent to the Executive Secretary, Sandy Dumke, Sandy@CarsofWI.com. Articles may be edited for length.

Throughout this issue, trademarked names are used. Rather than place a trademark symbol in every occurrence of a trademarked name, we state we are using the names only in an editorial fashion, and to the benefit of the trademark owner, with no intention of infringement of the trademark. Mention of trade names, commercial products, or techniques does not constitute endorsement or recommendation for

Visit www.carsofwi.com

CARS of WI 2019 Calender

5:30 Conference Calls - unless noted otherwise

- January 19, 2019
- February 11, 2019
- March 11, 2019
- April 8, 2019
- May 13, 2019
- June 10, 2019

- July 8, 2019
- August 12, 2019
- Sepember 9, 2019
- October 14, 2019
- November 11, 2019
- December 9, 2019

All meetings are open to the membership. Call CARS office for information.

CARS Committee Members

*Koepp, Krumenauer Legislation **Bylaws** *Tisler Convention *Dowd, Dumke Education *Open Insurance *Bellin Membership *Dowd, All Directors Newsletter *Rowe, All Directors Recycling *Joas **Scholarship** *Hermann Warrantv *Dowd. Bellin Wicar: *Goetsch Website *Krumenauer

All committee's are open to any member. Please call the chairman if you want to be on a committee or have input. * Indicates the chairman

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Concerned Auto Recyclers of Wisconsin

CARS News Submission Dates

Issue Deadline IssueDeadline Feb/Mar.... Jan 1 Aug/Sept July 1 April/May Mar 1 Oct/Nov Sept 1 June/July May 1 Dec/Jan Nov 1

CARS of WI Board Meeting

January 19, 2019

Meeting called to order by Dowd at 5:37 p.m.

Board members present: Dumke, Tisler, Bellin, Krumenauer, Dowd, and Hermann.

Board members absent: Joes, Jenny, Rowe, Goetsch, Ross, Koepp, and Randy from TJ's.

December minutes were approved by Pete and seconded by Jeff.

Treasurer's report: No report available for the meeting.

Bylaw Committee: Updates were made on the bylaws.

Convention Committee: For the golfing we won't have a scheduled lunch break. We will leave for Elmers around 3pm and plan to return near 8pm. Have pizza delivered to Elmer's.Raz will be giving some recall seminars. Cancel on the airbag and forklift training for this year. Hopefully we can get a better group for the round table discussion. Paul will be doing 3 seminars that aim to please and cater to many different positions. It would be nice to incorporate a yard tour or two. There aren't many CARS member yards near Black River Falls. Sandy will contact Shaw's and see if there are willing to host tours

Education Committee: President Dowd is going to head this committee from here forward..

Insurance Committee: Nothing new to report.

Membership Committee: Nothing new to report.

Newsletter Committee: We NEED content.Reminder that

news articles are due at the 1st of the month!

Recycling Committee: Prices remain static.

Scholarship Committee: All Scholarship winners have

submitted their transcripts and checks are being cut and mailed out. We have one applicant already for 2019

Website Committee: All the convention dates are updated.

WI CAR Committee: Nothing new to report.

Warranty Committee: Nothing new to report.

Old business:

New business: Should we take a bus trip out to Nordstroms to see their new facility. Put a sign up sheet with contact information at the convention to see how many people are interested.

60th Anniversary year! Put up a small display up to commemorate the past board members.

A motion to adjourn was made at 6:10 p.m. by Tisler and seconded by Hermann.

CARS of WI Board Meeting

February 11, 2019

Meeting called to order by Dowd at 5:35 p.m.

Board members present: Dumke, Goetsch, Jenny, Krumenauer, Koepp, Dowd, and Hermann.

Board members absent: Joes, Rowe, Tisler, Ross, Bellin and Randy from TJ's.

December minutes were approved by Robbie and seconded by Pete.

Legislative report: Nothing new to report. All quiet right now

Treasurer's report: Report was delivered, everything looked fine.

Bylaw Committee: Nothing new to report.

Convention Committee: Attendee booklet is sent in for printing. We have two vendors signed up and paid for currently. MN has some of the auction items bought.

Education Committee: President Dowd is going to head this committee from here forward. Nothing new to report.

Insurance Committee: Nothing new to report.

Membership Committee: Nothing new to report. Statements are sent out to the companies who didn't pay there 2019 dues. We are missing several payments.

Newsletter Committee: We NEED content.Reminder that news articles are due at the 1st of the month!

Recycling Committee: Prices are going down slightly. Nothing new to report

Scholarship Committee: Nothing new to report. All winners have been paid. All winners have sent Thank you notes.

Website Committee: 2017 scholarship winners are highlighted. We need to take these down and update with the new 2018 winners.

WI CAR Committee: Nothing new to report.

Warranty Committee: Nothing new to report.

Old business: Pete talked to Nordstroms, sounds like they would welcome us to take a bus trip out there. A 15 passenger van was roughly \$500 for a weekend trip that was roughly 600 miles. A bus would be close to \$5000. The trip is roughly 7 hours from the Appleton area.

New business: Sandy is going to take our membership directory to a print shop and get some prices.

A motion to adjourn was made at 5:58 p.m. by Hermann and seconded by Koepp.

Let's Talk Recalls . . .

Crushing it on Takata Airbag Bounty – Andrew Chuckran, Next Gen Auto Recycler

By Paul D'Adamo and Katie Stark

Standing at 6'5", one could be easily intimidated. With the look of a linebacker, Andrew Chuckran is as intense about the auto recycling business as you can get. What really sets him apart is his dedication to the art of "squeezing", so to speak, the last buck from the thousands of vehicles that are purchased each year at Chuckran Auto Parts in Bridgewater, Massachusetts.

For a high-volume parts and scrap auto recycling operation, the organization and flow of vehicles is evident when you walk into the production area. By the numbers, Chuckran's is crushing it with six figure income for annual airbag bounty. Andrew stated that it all began when he put a renewed focus on his core program five years ago, evaluating each step in their process to maximize core revenue. Once that process was firmly in place, the airbag program layered well into the recovery process. Andrew has recently been introduced to the new RAS Yard Airbag App, the YAPP. Ask anyone who runs a high-volume recycling business what their one main fear is. Their answer is usually "don't stop the speed at which vehicles flow through the system". Once you bog the system down, the gains you receive from the incremental income are negated by the labor. The trick as Andrew mentioned was "to ensure a fair amount of oversight". Spoken like a person with years of experience, right? Wait, how old did you say this guy was? Try 31. Yea, a millennial. What could he know right? This guy is the real deal and he intends to push the company forward in ways maybe even his Dad couldn't imagine.

There is an air of pride in his voice when he talks about the 1,500+ airbags recovered from the 20,000+ vehicles processed in 2018. My take was that he was not only proud of the fact that his processes and team are working at a high level of efficiency but that he has done his part to ensure Chuckrans is doing their part for safety and taking these dangerous airbags off the street!

This business, started in 1949, has grown way beyond his Grandfather's wildest dreams. With Recycling in his DNA and grooming from his Father, Alan, Andrew is the next generation of Auto Recyclers. Armed with a Business Management Degree from Roger Williams University, he is well spoken and a gentleman to deal with. I first met Andrew at the ARA Hill Days several years ago. I was impressed with how he held himself and presented his case to Federal legislators about the vital nature of the auto recycling industry. He was probably 25 years old on that trip so imagine what kind of leader he will become in the future.

On a recent frigid New England day, my colleague Tom Pegge from the RAS IT department and I visited Andrew to introduce our new Yard Airbag App (YAPP). Knowing that Andrew had been working with one of the original RAS PDA's whose time is rapidly coming to an end, we were concerned about his adoption of the new technology. After a quick talk in the office, we were heading out to the frozen tundra of the production area where Andrew gathered his primary airbag technicians, Albert and Ryan. Ever respectful of his guys, Andrew guided the conversation to their work flow and before long we all reached a consensus that this transition would be a welcome challenge for guys that enjoy their work and their role in the success of Chuckran Auto Parts.

Andrew and his Team at Chuckran Auto Parts are true Bounty Hunters. It leads me to wonder why other high-volume auto recycling operations have not taken on the Airbag Bounty Program with the same tenacity and perseverance that Andrew has shown. I wouldn't want to start a generational war between millennials and boomers by saying maybe that his youth and open mindedness gives him a fresh look at things. Team Chuckran is Crushing it on the Takata Airbag Bounty, why not you?

#yankthatbag

CARS of WI Associate Members

Member Company	City	Telephone # E-mail
AAA Auto Salvage	Rosemount, MN	800-238-6664
A & B Converters	Burlington WI a_bconvert	262-206-5623 ers@yahoo.com
AFTEC Anti-Freeze Tech	Seymour, WI	800-711-1120
Alter Metals Recycling	Madison, WI kent.christen@	608-241-1571 altertrading.com
Ansay and Associates	Madison, Wl jordan.gr	800-643-6133 oss@ansay.com
C & C Manufacturing	Ottumwa IA	
Car-Parts.Com	Ft Wright, KY Sale	859-344-1925 s@Car-Part.com
Car-Partz	Weston, WI	866-355-5810
Cousineau Auto	Appleton, WI Bil	800-642-2550 l@goodparts.biz
Derson Mfg	Watertown, MN	
Global Parts Solutions	Florence, WI Rod@globalpa	906-360-5940 rtssolutions.com
Hollander LLC	Plymouth. MN	763-519-3203
Hotsy Cleaning Systems, Inc	Delafield, WI	800-242-2353
Judd Cores	Jefferson, WI	920-674-2518
Junk Car Medics	Rochester, NY	????
Legend Smelting & Recycling	Spring Valley, CA	815-641-7661
Manheim Milwaukee	Caledonia, Wl ryan.barker	262-824-2704 @manheim.com
Merchant Card International	River Falls, WI merchantservicesca	651-271-6252 url@hotmail.com
Mike French & Company	• •	800-238-3934 mikefrench.com
Nordstrom's Automotive	Garretson, SD	800-272-0033
Northern Metal Recycling	Eau Claire, WI	715-834-6677
Northern Metal Recycling	Rice Lake, WI	715-736-8697
Pam's Auto Inc	St Cloud, MN	800-560-7336
QRP of WI, Salvage Solutions	Tomahawk, WI rross.	888-241-0294 qrp@gmail.com
RPEP Express	Waupaca, WI	715-258-7676
Sadoff Iron & Metal	Fond Du Lac, WI hirschbe	920-921-2070 ergl@sadoff.com
Sharp Auto Parts	·	651-439-2604 rpautoparts.com

Please patronize all our Associate Members who generously support CARS of WI throughout the year.

Let's Talk Booms

By Dave Kendziorski, Stromtech, Inc. - WICAR Program Manager

Socks and booms are fabric tubes filled with a filter media that are designed to remove sediments, oils, and metals from storm water runoff. They are typically placed around catch basins or across channels or ditches. They remove pollutants by slowing the water down, which allows particles to settle out, and by allowing the water to filter through the media to capture pollutants. Socks generally have a diameter of 2" or 3". Booms typically have a diameter of 5" to 8". Sediment booms are usually filled with coarse sand, pea gravel, straw, cellulose (paper), or weird things such as ground corn husks. Oil only absorbent booms (white) are usually polypropylene strips or fibers coated with a chemical that absorbs oil and fuels. Similar general purpose absorbent booms (blue, green, or gray) absorb all fluids, including water and antifreeze. Sediment and oil absorbent booms work pretty well if properly placed and maintained.

Metal absorbent booms use natural properties of substances such as peat, biochar, charcoal, zeolite, and compost to remove metals. Some products use specialty coatings that absorb metals. The metal absorbent booms are much more costly than oil absorbents (plus they are heavy, which adds to the shipping cost). Unfortunately, the metal reductions are probably going to be fairly modest — maybe a 25% reduction at most (manufacturers will claim much higher removals). To achieve higher levels of metal removal, you'd have to use

something larger than a boom, such as a filter bed or box.

Sediment Booms: Purchase at garden and building supply stores. Online erosion control retailers offer a large variety of sizes and types.

Oil Absorbent Booms: May purchase at building supply stores. Most facilities purchase absorbents online at sites such as newpig.com (best selection); uline. com; or grainger.com. Crest Environmental (ddblack@crestenviro.com) is a Wisconsin – based supplier. Many different varieties are available, including socks, booms, rolls, pads, and pillows.

Metal Removal Booms:

- EnviroSoxx Filtrexx.com
- MetalZorb (yellow cubes) Cleanwayusa.com
- Peat/Zeolite North of Ordinary, piones@north-ordinary.com
- BioChar Gullywasher.com (Note: Gullywasher does not offer booms on their website, but their type of biochar works pretty good, and they can make whatever you want.)

2019 Upper Midwest Auto Recyclers Convention & Tradeshow



WE NEED YOUR HELP

HELP WITH THE LIVE AUCTION:

Please consider donating an item for the Friday night live auction. To coordinate the donation of your auction item please contact Kelly at arm123@comcast.net or call 612-781-5555.

YOUR DONATION IS APPRECIATED!

RECYCLED ART COMPETITION:

Entries may be made from car parts or any recyclable materials. All entries will be sold in the Friday night auction and artist will receive 50% of the proceeds from their auctioned item. You do not need to preregister to enter. Contact Kelly at arm123@comcast.net or call 612-781-5555 for additional information.







Speakers Bios



Paul D'Adamo

Recall Guy Paul D'Adamo is a 28 year veteran of the Auto Recycling industry. Former owners of Bill's Auto Parts in Cumberland, RI, Paul and wife Lynn sold their award-winning business to a national auto recycling company in 2013.

After serving as Regional Manager for Pick-n-Pull, Paul and Lynn founded Recycling Growth, a consulting and training company that served the auto recycling industry. He also served as Adjunct Faculty/Speech Consultant at Babson and Curry College.

Paul joined RAS as the "Recall Guy" in January 2018. He joins the RAS Recall Team to rid the planet of defective airbags.

Contact info: pauldadamo@coresupply.com or 401-458-9080.

Josh Reed

Josh has 18 years of experience in the auto recycling industry handling all aspects of salvage yard operations. From bookkeeping, eBay transactions, sales and inventory control to yard management as well as scrap and core processing, Josh knows it all.

Josh's freight experience, especially as it pertains to the specific challenges in the auto recycling industry,

sets him apart from the competition. Josh still considers himself a member of the salvage family and can now provide his unique skillset to help make you more efficient in your processes and more competitive in the marketplace.



recyclersconvention.com
for exhibitor information

SCHEDULE

Thursday, May 16

8:00 am - 2:00 pm Golf Outing \$45.00 Skyline Golf Course,

612 N 11th St

3:00 PM Tour Elmer's Auto & Toy Museum in

Fountain City \$20.00 (per person) Bus leaves hotel at 3:00 and returns about 8:00. See over 100 Muscle, Antique &

Classic vehicles. Indian & Harley Davidson Motorcycles. Over 700 Pedal cars &

tractors. 1000's of toys!

9:00PM Hospitality Room @ Ho-Chunk Hotel

Friday, May 17

Breakfast available at hotel

8:00 am - 3:00 pm Registration

9:00 am - 10:00 am JOSH REED---SAV TRANSPORTATION

"Understanding the Current Freight Market"

10:15 am - 11:15 am PAUL D'ADAMO—RAS-RECALLGUY-TAKATA

AIR BAGS

Bounty Hunter

"How to eliminate RISKS and maximize

REWARDS with Takata Airbags"

12:00 pm - 1:00 pm Lunch A-R-A SPEAKER

MARTY HOLLINGSHEAD

SAV TRANSPORTATION

2:00 pm - 3:00 pm PAUL D'ADAMO—RAS-RECALLGUY

Don't Feed the Monkey

"Identifying a person's Management/

Communication Style"

4:00 pm - 7:30 pm TRADE SHOW

5:30 pm - 6:30 pm Dinner

7:30 pm AUCTION

10:00 pm Hospitality Room @ Ho-Chunk Hotel

Saturday, May 18

8:00 am – 12:00 pm Registration

9:00 am - 12:00 pm TRADE SHOW

 $12:00 \ pm - 1:00 \ pm$ Lunch

1:00 pm - 2:00 pm PAUL D'ADAMO

Heimlich Maneuver

"Three levels of inventory; incoming vehicles, loose parts inventory, and yard

inventory"

2:00 pm - 3:00 pm ROUND TABLE

(BRING IT TOGETHER SESSION)

3:00 pm - 5:30 pm ARM AND CARS MEETING

6:00 pm - 7:30 pm DINNER AND PROGRAM

7:30 pm Hospitality Room @ Ho-Chunk Hotel



Raffle

We will have our Henry Rifle Raffle again this year.

There will only be 150 tickets sold.

Raffle tickets will be \$20.00 each.

The winning ticket will be drawn at the end of the trade show on Saturday, May 18 at 12:00.

Get your tickets early before they are sold out!

Golf Outing

Skyline Golf Course 612 N. 11th St. Black River Falls 54615

18 Hole course Starting at 8:00AM

\$45.00 per golfer with cart







PROGRAM BOOKLET ADS

WANT ADDITIONAL NAME RECOGNITION?

Place an ad in the program booklet. Quick reference booklets will include schedule of events, information on speakers, trade show details and more! Ad copy/artwork should be high resolution (300dpi) PDF files or camera ready artwork. Submit your ad via e-mail to sandydumke46@yahoo.com no *later than April 20, 2019*.

Business Card Size - 3.5" w x 2" h	\$35
Half Page - 3.5" w x 4.25" h	\$50
Full Page - 3.5" w x 8.5" h	\$75
Front Inside Cover - 3.5"w x 8.5"h	\$125
Back Inside Cover - 3.5"w x 8.5"h	\$125
Back Outside Cover - 3.5"w x 8.5"h	\$150
Center Fold - 7.25"w x 8.5"h	\$200

Ho-Chunk Hotel HOTEL INFO

W9010 Hwy 54 East, Black River Falls, WI 54615 800-657-4621

Just steps from our action packed gaming floor you will find the relaxation that you crave at Ho-Chunk Gaming Black River Falls Hotel. We invite you to also enjoy our indoor pool, sauna, whirlpool and wireless internet. Hotel also serves hot breakfast.

SPECIAL PRICING The hotel is giving us a discounted room rate!

NEW WING ROOMS \$132.00 & THE OLDER WING THE ROOMS ARE \$83.00

* new wing rooms

BAY SUITE 2*

\$199 SUNDAY - THURSDAY | \$229 FRIDAY & SATURDAY

Available with a Queen or King Bed. Room includes Flat Screen TV, Keurig Coffee/Tea Maker, Refrigerator, In-Room Safe, Iron w/ Ironing Board, Blowdryer, Microwave, Alarm Clock, Wake-Up Calls, High-Speed Internet, Air-Conditioning. Requestable items include Adjoining Rooms, Rollaway Bed and Crib.

BAY SUITE 1.5*

\$169 SUNDAY - THURSDAY | \$179 FRIDAY & SATURDAY

The Bay Suite 1.5 includes Conference Space, Kitchenette, Waterfall Shower, Steamer, (2) Flat Screen TV, Complimentary Water, Keurig Coffee/Tea Maker, Refrigerator, In-Room Safe, Iron w/ Ironing Board, Blowdryer, Microwave, Alarm Clock, Wake-Up Calls, High-Speed Internet and Air-Conditioning. Requestable items including Rollaway Bed and Crib.

NEW STANDARD ROOM*

\$129 SUNDAY - THURSDAY | \$159 FRIDAY & SATURDAY

Available with a Two Queen Beds or one King Bed. Room includes Flat Screen TV, Keurig Coffee/Tea Maker, Refrigerator, In-Room Safe, Iron w/ Ironing Board, Blowdryer, Microwave, Alarm Clock, Wake-Up Calls, High-Speed Internet, Air-Conditioning. Requestable items include Adjoining Rooms, Rollaway Bed and Crib.

WHIRLPOOL SUITE

\$110 SUNDAY - THURSDAY | \$130 FRIDAY & SATURDAY

Our Whirlpool Suites come with a King Bed, Whirlpool Bathtub, Refrigerator, Keurig Coffee/Tea Maker, Microwave, Blow Dryer and Alarm Clock. Requestable items include an Iron and Ironing Board, Rollaway Bed, Crib and Adjoining Rooms.

STANDARD ROOM

\$88 SUNDAY - THURSDAY | \$98 FRIDAY & SATURDAY

Our Standard Rooms come with Two Double Beds, Refrigerator, Keurig Coffee/Tea Maker, Blow Dryer and Alarm Clock. Requestable items include an Iron and Ironing Board, Rollaway Bed, Crib and Adjoining Rooms.

SPONSORSHIP OPPORTUNITIES

Increase your visibility through a variety of sponsorship opportunities. All sponsorships are available on a first-come, first-served basis so ACT FAST! All sponsors will receive a link on the 2019 convention website, recognition in the program booklet, area signage and preferential name badges.

HOTEL ROOM WELCOME HOST \$1000

This sponsorship allows you to be the first business your guests will see upon their hotel check-in. Provide us with your business card or gift tag of your design and we will have bags of chocolates personalized with your company information handed out to each attendee at check-in. You may also choose to provide us with a welcome bag filled with promo items you provide that may also be handed out at check-in.

REGISTRATION BOOTH HOST \$1000

Your business is the first contact every attendee will see. You will have large area signage at the registration table and your own display table for your products/services during the entire event. Every vendor and attendee will be your walking advertisement with your company name and logo on each name badge.

HOSPITALITY SUITE HOST	\$1000
(THURSDAY, FRIDAY OR SATURDAY)	Each
DINNER HOST	\$1000
(FRIDAY OR SATURDAY)	Each
TRADE SHOW BEER HOST	\$1000
(FRIDAY OR SATURDAY)	Each
LUNCHEON HOST	\$850
(FRIDAY OR SATURDAY)	Each
RECYCLED ART COMPETITION SPONSOR	\$750
BREAK REFRESHMENT HOST	\$550
(FRIDAY OR SATURDAY)	Each
EDUCATIONAL HOST	\$550
(FRIDAY OR SATURDAY)	Each
BUS SPONSOR TO ELMER'S AUTO IN FOUNTA	IN CITY \$750

Contact CARS at 715-853-6337 or 715-853-6831 sandydumke46@yahoo.com to reserve your sponsorship or for more details.

ATTENDEE REGISTRATION

Cost is \$150 for Full Registration (\$275 for non ARM/CARS members) or \$100 (\$175 for non ARM/CARS members) for One Day (either Friday or Saturday) or \$75 (\$150 for non ARM/CARS members) meals only (Friday & Saturday lunch & dinner)

Walk-In Registration is allowed - walk-in registration price \$200 Full (\$300 for non ARM/CARS members) or \$150 (\$200 for non ARM/CARS members) 1 Day (cannot guarantee meals for walk-ins) Company Name:_ Contact Name & Title: Address: City, State, Zip: ___ Attendee #1 (First / Last Name & PLEASE CIRCLE WHICH OPTION: FULL (\$150) - or - ONE DAY Fri or Sa (\$100) Fri/Sat Meals Only (\$75) Attendee #2 (First / Last Name & PLEASE CIRCLE WHICH OPTION: FULL (\$150) - or - ONE DAY Fri or Sa (\$100) Fri/Sat Meals Only (\$75) Attendee #3 (First / Last Name & PLEASE CIRCLE WHICH OPTION: FULL (\$150) - or - ONE DAY Fri or Sa (\$100) Fri/Sat Meals Only (\$75) Attendee #4 (First / Last Name & PLEASE CIRCLE WHICH OPTION: FULL (\$150) - or - ONE DAY Fri or Sa (\$100) Fri/Sat Meals Only (\$75) Attendee #5 (First / Last Name & PLEASE CIRCLE WHICH OPTION: FULL (\$150) - or - ONE DAY Fri or Sa (\$100) Fri/Sat Meals Only (\$75) Attendee #6 (First / Last Name & PLEASE CIRCLE WHICH OPTION: FULL (\$150) - or - ONE DAY Fri or Sa (\$100) Fri/Sat Meals Only (\$75) Please assist us by providing us with a total number of in each of the following: Hotel serves hot breakfast. Subtotal amt: Friday Lunch ___ Friday Dinner ___ Saturday Lunch ___ Saturday Dinner ___ Golf Outing at Skyline Golf Course: ___ \$45.00 per person Names of Golfers:___ Elmer's Tour: \$20.00 per person Names going to Elmer's: Sponsorships are available to all yards and vendors Subtotal amt:_ Friday Trade Show Beer Host \$1000 Gun Raffle Ticket \$20 (Only 150 tickets will be sold) Thursday Hospitality Suite Host \$1000 Saturday Trade Show Beer Host \$1000 Friday Hospitality Suite Host \$1000 Recycled Art Competition Sponsor \$750 Saturday Hospitality Suite Host \$1000 Friday Break Refreshment Host \$550 Friday Dinner Host \$1000 Saturday Break Refreshment Host \$550 Saturday Dinner Host \$1000 Friday Educational Host \$550 Friday Luncheon Host \$850 Saturday Educational Host \$550 Saturday Luncheon Host \$850 Bus Sponsor to Elmer's Auto in Fountain City \$750 Program Booklet Ads are available to all yards Subtotal amt:____ ___ Full page \$75 Business card size \$35 ___ 1/2 page \$50 Front page \$75 Back inside cover \$125 ___ Center Fold (2 pages) \$200 Front inside cover \$125 GRAND TOTAL \$ Enclosed is a check payable to: ___ CARS of WI or ___ please charge my Credit Card _____ Expiration Date: _____ Verification Code: ___

Mail/Email completed application and payment to:

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Theresa's Top 5 Tips for eBay

By Theresa Colbert

With all of the questions I have been getting recently about eBay, I thought we should look at some of the tips and tricks that I use with my customers to increase their eBay sales. Even if you don't sell on eBay, these tips will help with your inventory process!

Use keywords. eBay does not need complete sentences and punctuation. You only get 80 characters, so you have to be picky with your words while making sure everyone understands them. Here is an example:

You might be writing descriptions that say: 03 H2 Body Control Mod 591-6963

This means nothing to the average eBay customer or to your Aunt Judy. I try to make my eBay titles so clear that my Aunt Judy could understand it:

2003 Hummer H2 BCM Chassis Brain Box Computer ID 15179509

2. Paint codes sell parts! I have said it a hundred times, and I will say it again! No matter where you list your parts, please include your paint codes and paint names where you can. I have a 2011 Sonata. We all call it Blue or BLU (which also means nothing to an eBay customer). Hyundai calls it Y2U Blue Sky Metallic, which is very different from the other 4 blue paint codes that they also put on the Sonata in 2011.

In this example, you might currently be writing descriptions like:

4dr, BLU, 2D1

But for my Aunt Judy, I need to write it all out: 2011 Sonata Left Driver Side Fender 4 DR Blue Sky Metallic Y2U *Light Scratches

3. Think outside your normal hot sellers and your geographical area! You know, or at least I hope you do, what will sell on Car-Part.com and in your shops.

The parts that sell on eBay are often very different than the ones that you sell to your regular customers. Wiper transmissions or fuel filler necks in Arizona or Florida? Nope! Not a big deal! In Michigan and Iowa? Oh, yeah! The rust there is so bad that they need these parts! When I was still at Nu-Parts, I could not give away a 22r timing cover in Chicago or Pittsburgh, but we still sold cases of them in California. No rust, so they are still driving these cars there.

- 4. **Research!** Research and then, guess what I want you to do? More research! Go to eBay and look up cars that you bring in. Not just the new ones! Put in the '02 Buick Regal or the '92 SAAB and see what is selling out there. One of my yards sold an AC vent for a '96 Corolla for \$29! I guess if you don't have one and you still drive that car, \$29 seems like a good deal!
- 5. Feedback is king on eBay! You do not want negative feedback! Test the parts that you say you tested. Understand that "free shipping" and "free returns" are part of eBay life, but also know that most of my yards have less than 5% returns on eBay, which is far better than what they have on local sales. Yes, once in a while, you will feel like you got taken, but the same thing happens now when a shop buys an engine brain box only to find out that it wasn't the problem —and then sends it back as "no good." Do your best to be honest on eBay and you will find out that the customers are a lot more forgiving on things like "light scratch on fender" or, "headlight is faded" as long as you tell them about it when you list the parts.

I hope each and every one of you has a blessed and happy New Year! As always, if you have any questions feel free to email me at TheresaC@Car-Part.com or you can call or text me at 859-802-2382.

Thanks for reading and have a great month! *Theresa*

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